

## **Ryan Payne**

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[www.pixelmodernndesign.com](http://www.pixelmodernndesign.com)

## **PROFILE**

I'm a web designer and front-end developer seeking employment with a company that values integrity, honesty and innovation and is interested in communicating these values through design.

## **EXPERIENCE**

### **Senior Designer, Webstop, Inc.: Tampa, FL — 2010 - Current**

As senior designer at Webstop, Inc., I'm responsible for the design and front-end development of new client sites and redesigns as well as weekly updates and maintenance for all of our clients.

Some site designs that I've been responsible for include:

- <http://www.molliestones.com>
- <http://blog.molliestones.com>
- <http://www.leesmarketplace.com>
- <http://120.core.webstophq.com> - Some graphics on this site have been changed by the site owner

### **Freelance Designer: Tampa, FL — 2006 - Current**

I have been working as a freelance designer for four years. I specialize in user interfaces, posters and apparel design. For work samples, please visit <http://www.pixelmodernndesign.com>.

### **Document and Content Coordinator, WellCare Inc.: Tampa, FL — 2007 - 2010**

As a Document and Content Coordinator for the customer service division, I'm responsible for writing reference documents and technical instructions for customer service phone representatives, in accordance with established WellCare policies and procedures.

### **Customer Service Representative, Maytag Corporation: Cleveland, TN — 2001 - 2006**

I held several positions at the Maytag call center. As a customer service phone representative, I was responsible for providing basic technical support for multiple appliances, as well as locating repair centers and scheduling maintenance appointments.

As a member of the “Executive Team” I was responsible for handling phone calls and paper correspondence on behalf of the president. This involved communication with attorneys and the Better Business Bureau.

## **EDUCATION**

Chattanooga State, Chattanooga, TN — Advertising Design, 2000 - 2002

## **SKILLS**

### **Software**

- Adobe Creative Suite — Photoshop, Illustrator, InDesign
- Coda
- TextMate
- Versions
- GIT
- Basecamp
- Apple iWork suite
- Microsoft Office suite
- Microsoft SharePoint

### **Other**

- XHTML, CSS and jQuery
- Technical writing
- Content management
- Customer service experience